



## Value-Based Services

EngageQUALITY brings over 20 years of experience in practice operations, ambulatory quality, value-based care, and practice transformation. From Medicare's DOQ-IT (Doctors' Office Quality – IT) initiative to move primary care practices to Electronic Health Records (EHRs), through PQRS (Physician Office Quality Reporting System), to Meaningful Use, Patient Centered Medical Home (PCMH), and into modern value-based payment models like the Medicare Merit-based Incentive Program (MIPS), Comprehensive Primary Care (CPCi/CPC+) and Primary Care First (PCF).

Experience with each of these models has given the team deep experience in EHR documentation workflows and mapping, as well as quality reporting, LEAN operations, applying and coaching on PCMH and practice transformation standards, understanding payer quality programs and payment structures and boiling that down to the need-to-know for providers and their care teams. The EngageQUALITY team also has broad experience in engaging with key stakeholders and collaborating with other practices across the country to both learn and share best practices and learnings. We bring practical, tested solutions that can either be standardized across practices or tailored to a specific practice, according to what will ensure the greatest success of our client practices.

With this broad experience, the EngageQUALITY team provides the following services in support of client practices:

- Consulting on practice transformation, patient experience, quality improvement, quality reporting, and value-based care
- Quality data analytics and reporting
- Technical assistance for EHR optimization and documentation workflow to ensure capturing of accurate data and quality performance.
- Practice coaching in quality improvement and practice transformation
- Advocating for practices with payers and other stakeholders
- Revenue and incentive payment maximization
- Care coordination and care management
- Experience with both independent and system practices
- Integrated behavioral health program management and implementation.
- Population health